

# Decision taken

Made by an Executive Member or Chief Officer



**MANCHESTER  
CITY COUNCIL**

## Notice of Decision Made

Decision Maker	Deputy Chief Executive and City Treasurer
Date of Decision	25 August 2022
What is the Decision	The appointment of the Digital Transformation Consultancy for Resident and Business Digital Experience Programme (RBDxP) which will replace Manchester City Council's Customer Relationship Management System (CRM), Integration platform and Content Management System (CMS-website) with a joined up Digital Platform
Reasons for the decision (but excluding any exempt or confidential information)	The contract is to be awarded to the Most Economically Advantageous Tender (MEAT) as a result of a competitive tender procedure.
Alternatives considered and rejected	Select another tender from the procurement process however this was discounted as it was not economically advantageous. Or Not select any provider and continue with the existing system, this was discounted due to the level of risk this exposed the Council to. It would also mean that the RBDxP programme could not achieve it's stated objectives.
Interests Declared	None
Officer contact details For any further information	Louise Causley Procurement Officer 0161 234 4290 <a href="mailto:louise.causley@manchester.gov.uk">louise.causley@manchester.gov.uk</a>  Joanna Thorne Senior Project Manager 07971 340747 <a href="mailto:joanna.thorne@manchester.gov.uk">joanna.thorne@manchester.gov.uk</a>  Alex Forbes Programme Manager 0161 234 1820 <a href="mailto:alexander.forbes@manchester.gov.uk">alexander.forbes@manchester.gov.uk</a>

## Register of Key Decisions

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Register of Key Decisions Ref	30/11/2021A
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## OR – if not published in the Register of Key Decisions

Reasons for special urgency such that this was not published in a Register of Key Decisions	N/A
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## Scrutiny Call In

Call-in deadline	4pm on 1 September 2022
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## OR – if Exempt from Call-in

Advice as to how any delay would seriously prejudice the legal or financial position of the Council	N/A
<b>Scrutiny Chair</b> who agreed the urgency	N/A
Date this notice was published	25 August 2022